

## ATTENTION

Water users in the neighborhoods of San Clemente Way, East Highland Dr, West Highland Dr, Altamont Way, and Santa Cruz Way

DATE: 11/06/2024

# UNSAFE WATER ALERT

Este aviso contiene informacion muy importante sobre su agua potable. Para una copia en español, favor de llamar al sistema de agua (805) 482-5061

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**PLEASANT VALLEY MUTUAL WATER COMPANY experienced wildfire impacts and may have fire related contamination. As a precautionary measure, this notice is being issued until test data is available.**

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## DO NOT DRINK-DO NOT BOIL YOUR WATER

Failure to follow this advisory could result in illness.

Due to the MOUNTAIN FIRE, some structures in the Pleasant Valley Mutual Water Company were destroyed by the fire, and some areas in the water system lost pressure. These conditions may have caused harmful contaminants, including benzene and other volatile organic chemicals (VOCs), to enter the water system. As a precaution, the State Water Resources Control Board, Ventura County Environmental Health Division, and the Pleasant Valley Mutual Water Company are advising residents of the affected area to NOT USE THE TAP WATER FOR DRINKING AND COOKING UNTIL FURTHER NOTICE.

**Due to VOCs ability to vaporize at lower temperatures and become airborne, residents are advised to:**

- Limit use of hot water.
- Limit shower time/bathing, and do not take baths (use lukewarm water and ventilate area)
- Use a dishwasher to wash dishes and use air dry setting
- Wash clothing in cold water
- Avoid using clothes dryers (dry laundry outdoors)
- Do not use hot tubs or swimming pools
- Do not use ice from automatic ice makers
- Use proper ventilation when using water indoors

**What should I do?**

- **DO NOT DRINK YOUR TAP WATER - USE ONLY BOTTLED WATER.** Bottled water should be used for all drinking (including baby formula and juice), brushing teeth, and making ice and food preparation **until further notice.**
- **DO NOT TRY AND TREAT THE WATER YOURSELF.** Boiling, freezing, filtering, adding chlorine or other disinfectants, or letting water stand will not make the water safe.

**UPDATES TO THIS ADVISORY WILL BE PROVIDED BASED ON MONITORING RESULTS.**

For more information, call:

Water Utility contact: Jerry Doran, Water Superintendent, Pleasant Valley Mutual Water Company, tel: (805) 427-5159, 1863 East Las Posas Road, Camarillo, CA 93010

This notice is being sent to you by the Pleasant Valley Mutual Water Company, California Public Water

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*Please share this information with all other people who receive this water, especially those who may not have received this notice directly (ex., people in apartments, nursing homes, schools, and businesses). This can be done by posting in a public place or distributing copies by hand.*